

Press Release

For immediately release

Hong Kong Adventist Hospital Recognized by the Australian Council on Healthcare Standards for the Second Time

[December 10, 2014, Hong Kong] Hong Kong Adventist Hospital (HKAH) announced today that it has received accreditation for the second time from the prestigious Australian Council on Healthcare Standards (ACHS). The accreditation criteria was based on EQuIP5 (Evaluation and Quality Improvement Program, 5th edition) which is substantially more robust than the first accreditation that was undertaken in 2010. Recognized for the high standards that the hospital maintains, the accreditation places it among some of the top international hospitals in the world.

Innovative Achievements and Dedicated Commitment

Conducted in May 2014, the hospital received impressive results, with "extensive achievement" (EA) in a number of categories. Our key achievements include thorough infection control practices, well-defined emergency and disaster management, management of nutritional requirements and innovative initiatives for providing information to patients, staff and the community.

Having met with frontline and administrative staff, the hospital was also acknowledged for its exceptional staff support, comprised of professionals that genuinely care about their patients' needs. There was evidence of strong leadership in professional and personal development, promotion of health and well-being, and distinguished strategic and operational planning and development which all demonstrate our commitment to patient satisfaction and a culture of continuous improvement. The accreditation is valid until July 2018.

Going One Step Further

"From the very beginning when our hospital first opened its doors, we have always made it our core mission to go beyond the call of duty to provide exceptional health care to our patients," said Dr Frank Yeung, Chief Executive Officer and President of Hong Kong and Tsuen Wan Adventist Hospitals. "We are truly delighted and honored to be recognized for all the dedicated efforts and achievements of our staff in their continuous journey for quality improvements. This award is a tangible affirmation of our hospital's unwavering pursuit to attain a quality system that sets us apart from the rest."

About Hong Kong Adventist Hospital (www.hkah.org.hk)

Hong Kong Adventist Hospital is a non-profitable private hospital in Hong Kong. With the motto "Extending the Healing Ministry of Christ - Professionally We Serve, Compassionately We Care", the Hospital is dedicated to providing quality health care service to the community, with a wide-



range of specialist medical services including cardiac, oncology, surgical, urology, obstetrics and gynecology, ENT, family medicine, health assessment, and preventive medicine.

As part of a global health care network, comprising about 160 hospitals, and 360 health care institutions, its mission is to promote healthy living and the concepts of "Total Health" which emphasizes the treatment of illness, preventive medicine, rehabilitation, and also the patient's mental and spiritual needs.

About the Australian Council on Healthcare Standards (www.achs.org.au)

The Australian Council on Healthcare Standards (ACHS) is an independent, not-for-profit organization dedicated to improving the quality of health care through the continual review of performance, assessment and accreditation. The ACHS has been accredited by the International Society for Health Care (ISQua). Over 1,400 individual hospitals and health care organizations are members of the quality improvement programs.

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